ORIGINAL ARTICLES

RESEARCH AND ANALYSIS OF KNOWLEDGE AND SKILLS OF HEALTH CARE PROFESSIONALS ON THE PREVENTION AND INFECTION CONTROL IN HEALTH CARE

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ABSTRACT

In examining the need for training of health care professionals working in the Hospital, as well as students with education and qualification Bachelor’s degree from the programs – Nurse and Midwife, in prevention and control of nosocomial infections conducted in five regions of Bulgaria and all Faculties of Health Care at medical universities it was established that there is a recognized need of developing criteria of safe care. The present study aims not so much to clarify the need for training but to determine the predisposition to continue to learn and develop in an appropriate direction, which will contribute to an even greater degree of professionalism of the activities to control and prevent nosocomial infections. The answers to all closed-ended questions in the survey aimed at clarifying the training practices passed for continuing education and the potential to participate in other trainings showed a definite need of training. At this stage it is difficult to determine whether this is a conscious stand or unconscious predisposition to training as a result of the established idea that it is something that should be done or just a fear of making a mistake.

Keywords: health care, prevention, infection control, nosocomial infections

INTRODUCTION

Nosocomial infections can affect about 1 in 10 patients in the European Union and lead to a significant increase in morbidity, mortality and costs. They are a problem of growing health and economic importance worldwide. They increase the duration of the underlying disease, increase mortality and decrease long-term survival among patients. Nosocomial infections significantly increase costs for inpatient and outpatient care and the risk of legal consequences for the hospital and staff.

Importance of the problem

Nosocomial infections prolong the suffering of patients, increase healthcare costs and may have many other direct and indirect economic consequences, such as loss of productivity and disability. Although measurement of costs is difficult, the cost of hospital-acquired infection is high. The Court of Auditors of the United Kingdom estimated it to be £ 1 billion a year for the UK.

Costs are different for the different countries, and change over time, however, their relative size is similar. The Institute of Medicine of the United States predicted that the side effects in patients, including 15 hospital-acquired infections are responsible for 44,000 to 98,000 deaths annually in the United States at a price of $17- $29 billion.

Growth factor for nosocomial infections

Many factors contribute to the alarming increase in the levels of infections associated with health care. For example, the use of means that vio-
late the normal defense mechanisms of the body. Persons receiving antimicrobial chemotherapy, which contributes to changes in the normal flora, and immunocompromised patients have a reduced ability to inhibit infections and are at particular risk.

Also, some organizational factors contribute, such as an increased number of beds, lack of screening upon admission of patients, reduced staff, improper hygiene of medical specialists and other hygienic requirements.

**SHORT HISTORICAL DATA**

**International historical aspect:**

In the UK and the US the position of a Nurse Specialist in Infection Control has been officially recognized.

In 1963, Sweden already had the first two nurses specialized in infection control.

In 1968, the Swedish Association for Sterilization and Infection Control, which was among the pioneers, was founded.

In 1972, associations in the US and Canada were united into the Association of Specialists in Infection Control (APIC).

In 1978, in the European office of the WHO in Copenhagen, there was an international conference titled: „The Role of the Infection Control Nurse-Specialist in the Monitoring (Surveillance) of Prevention and Control of Nosocomial Infections.“

The conference ended with the adoption of a resolution establishing a multi-disciplinary, international association of infection control - the first significant step towards the creation of IFIC [International Federation for Control and Coordination of National Programs for VBI / nosocomial infections worldwide, preparation training materials and guidelines]. The Federation was founded in Sweden on August 31, 1987, after nearly 10 years of planning and organizational work.

**In Bulgaria there are four periods:**

**First Period – Pre-Antiseptic**

The first hospitals were temples, monasteries, Catholic authorities and other religious establishments called „asclepion“ (Greek god of medicine, Asclepius), „hosts“ (lat. Hospes - guest), „yatrey“ (gr. Iatros - healer), „nozokomeoni“ (gr. nosos - disease, comeo - care), „valetudinarii“ (lat. valetu-

**Second Period - Antiseptic**

The individual isolation of the sick was introduced to practice via the so-called „boxing system.“ All this helped to reduce the proportion of nosocomial infections.

The Russian surgeon N. I. Pirogov (1810 - 1881) recommended a complete „system of isolating the sick“. Influenced by the discoveries of L. Pasteur, J. Lister (1827 - 1912), he introduced the spraying of bandages and surgical wounds with carbolic acid in surgery cases and became the father of antisepsis.

**Third Period - Antibiotic**

The discovery of sulfonamides in 1935 by G. Domagk revealed opportunities for antimicrobial therapy in the fight against nosocomial infections. The use of penicillin (discovered by A. Fleming in 1928) in clinical practice was the beginning of the third period to combat nosocomial infections, called „antibiotic“.

**Fourth Period - Modern Hospital-Acquired (Nosocomial) Infections**

This period began in the early twentieth century. In the 50 years of the twentieth century the first reports of increased purulent septic complications in the postoperative period appeared. In the 60s called „staphylococcus plague of the twentieth century“, nosocomial infections with staphylococcal etiology were dominant.

In the 70s, the number of nosocomial infections caused by Gram - negative microorganisms gradually increased.

Training of medical professionals must be one of the main programs for prevention and control of nosocomial infections developed by the governing bodies.

**Institutions Related to Prevention, Monitoring and Control of Nosocomial Infections Worldwide:**

- Centers for Disease Control and Prevention (CDC) - United States
Healthcare Infection Control Practices Advisory Committee (HICPAC) – the Committee provides periodic updating and development of existing recommendations in the field of infectious diseases and nosocomial infections;

International Federation of Infection Control (IFIC) – an international federation for control and coordination of national programs for nosocomial infections worldwide, preparation of training materials and guidelines;

European Centre for Disease Prevention and Control (ECDC) – its headquarters are in Stockholm, Sweden.

**Bulgarian Institutions:**

- Expert advice on prevention and control of nosocomial infections - advisory and monitoring body of the Ministry of Health
- National Center for Public Health and Analysis - advisory and monitoring body of the Ministry of Health
- Reference Center for Nosocomial Infections;
- National Center of Infectious and Parasitic Diseases (NCIPD);
- Medical universities - providing scientific research, teaching on the subject;
- Regional Health Inspections (RHI) - providing methodological assistance to medical institutions;
- Hospital Committee on the Prevention and Control of Nosocomial Infections;
- Bulgarian Association for Prevention and Infection Control (BulNoso).

**AIM**

The aim of this paper is to explore the knowledge and awareness of health care professionals about the prevention and control of nosocomial infections in health care and on this basis to establish the average level of awareness.

**TASKS**

These objectives will be achieved through the following tasks:

<table>
<thead>
<tr>
<th>Planning Region</th>
<th>Populated place</th>
<th>Health facility</th>
<th>Number of sent questionnaires</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northwestern Bulgaria</td>
<td>Vratsa</td>
<td>MHAT Hristo Botev</td>
<td>50</td>
</tr>
<tr>
<td></td>
<td>Plovdiv</td>
<td>MHAT Plovdiv</td>
<td>50</td>
</tr>
<tr>
<td>South central</td>
<td>Kardzhali</td>
<td>MHAT Dr. Atanas Dafovski</td>
<td>50</td>
</tr>
<tr>
<td></td>
<td>Momchilgrad</td>
<td>MHAT Dr. Sergey Rostovtshev</td>
<td>50</td>
</tr>
<tr>
<td>Northeast</td>
<td>Varna</td>
<td>St. Marina University Hospital</td>
<td>100</td>
</tr>
<tr>
<td>North Central</td>
<td>Ruse</td>
<td>MHAT Ruse</td>
<td>50</td>
</tr>
<tr>
<td>Southwest Bulgaria</td>
<td>Sofia</td>
<td>University Hospital for Active Treatment and Emergency Medicine N.I.Pirogov</td>
<td>100</td>
</tr>
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<td></td>
<td></td>
<td>University Hospital for Active Treatment St. Catherine</td>
<td>30</td>
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<tr>
<td></td>
<td></td>
<td>Specialized Hospital for Active Treatment in Obstetrics and Gynecology Majchin Dom</td>
<td>50</td>
</tr>
<tr>
<td></td>
<td></td>
<td>University Hospital for Active Treatment Queen</td>
<td>100</td>
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<td></td>
<td></td>
<td>Giovanna ISUL</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>University Specialized Hospital for Active Treatment in Endocrinology Acad. Iv. Penchev</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Specialized Hospital for Active Treatment of Oncology Sofia District</td>
<td>30</td>
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<tr>
<td></td>
<td></td>
<td>Second City Municipal Hospital</td>
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<tr>
<td></td>
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<td>Five City Municipal Hospital</td>
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<td></td>
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<td>NTB Tsar Boris III</td>
<td>30</td>
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<td></td>
<td></td>
<td>UMHAT St. Iv. Rilski</td>
<td>50</td>
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<tr>
<td></td>
<td></td>
<td>UMHAT Alexandrovskas</td>
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</tr>
<tr>
<td>Total sent questionnaires</td>
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<td></td>
<td>980</td>
</tr>
<tr>
<td>Total number of open cards</td>
<td></td>
<td></td>
<td>835</td>
</tr>
</tbody>
</table>

**Tabl. 1. Questionnaires sent to hospitals in Bulgaria**
1. Studying the European and the Bulgarian regulatory framework on the prevention and control of nosocomial infections in health care;
2. Exploring the knowledge of health care professionals in medical institutions and students with a Bachelor’s degree from the programs Nurse and Midwife on the prevention and control of nosocomial infections;
3. Examining the attitudes of health care professionals about participating in the system for continuous training on the prevention and control of nosocomial infections in health care.

**OBJECT OF RESEARCH**

We studied the competencies of health care professionals working in the Alexandrovska Hospital as well as students with a Bachelor's degree from the programs Nurse and Midwife on the prevention and control of nosocomial infections.

The first stage of the study consisted of prepared in advance questionnaires in order to conduct quantitative sociological research among health care professionals working in 15 hospital structures for active multi-profile treatment in: Sofia, Varna, Pleven, Kardzhali, Momchilovgrad, Pazardzhik, Varna, Ruse, Pleven, Vratsa and Plovdiv. The study period was within the month of March 2016.

The total number of surveyed was 1035, of the respondents 296 were students.

Questionnaires were sent to students majoring in the Nurse and Midwife programs at the Faculties of Public Health at the medical universities.

<table>
<thead>
<tr>
<th>Populated place</th>
<th>University</th>
<th>Number of sent questionnaires to students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sofia</td>
<td>Faculty of Public Health at the Medical University of Sofia</td>
<td>100</td>
</tr>
<tr>
<td>Plovdiv</td>
<td>Faculty of Public Health at the Medical University of Plovdiv</td>
<td>100</td>
</tr>
<tr>
<td>Shumen</td>
<td>Faculty of Public Health, Medical University of Varna, Shumen Affiliate</td>
<td>50</td>
</tr>
<tr>
<td>Varna</td>
<td>Faculty of Public Health at the Medical University of Varna</td>
<td>50</td>
</tr>
</tbody>
</table>

**PLACE AND TIME OF SURVEY**

The survey was conducted among students in Sofia, Plovdiv, Shumen and Varna. The study period was April - May 2016.

The survey among health care professionals was conducted in Sofia, Kardzhali, Momchilgrad, Pazardzhik, Varna, Ruse, Pleven, Vratsa and Plovdiv. The study period was within the month of March 2016.

**SURVEY METHODOLOGY**

The collection of primary information in the study was done using the following methods:

- Historical method - analysis of developments and trends in the prevention and control of nosocomial infections;
- Sociological method – we conducted an anonymous survey among students and health care professionals. For this purpose we used a questionnaire with specially prepared questionnaires for a research on knowledge, attitudes and evaluations of the respondents.
- Statistical method - introduction and processing were performed with Windows Excel. The used statistical methods have proven their suitability in the polls.
- Documentary method - used to gather information on the volume and type of tasks, structure and organization of health care and to study the regulation of medical practice.

**ANALYSIS OF THE RESULTS (HEALTH CARE PROFESSIONALS)**

The first group of characteristics focused on the basic demographic profile of the groups:

The overwhelming majority of respondents were female - 99%. The specialties of respondents were as follows - 72 percent of respondents were nurs-
es, the midwives were 24% and only 4% were radiologists. This score determined the prevalence of the attitudes of nurses at the expense of the other two majors, which is explained primarily by the overwhelming number of nurses with a relevance to the topic.

The second group of characteristics focused of the general knowledge and awareness of the health care professionals in regard to nosocomial infections:

The aim was to get a clear picture of the scope of information health care professionals handle in their daily activities, as it greatly determined their actions to reduce the risk of such infections and their readiness to overcome situations, such as an outbreak of nosocomial infections at the structure where they work (36% correct answers).

The greatest percentage of preferences of respondents – 68, was in favor of the implementation of standard measures.

The next phase of the study sought further information on what respondents meant by „standard measures“ through an additional questionnaire with open-ended questions.

An interesting reply to the question „What are the approaches to the prevention of nosocomial infections?“ is the statement of 27% of the respondents that staff training is needed, which practically defined the second most important approach after „measures against sources of infection“, indicated by 39% and with a higher number of supporters than „measures against pathways of infection“ - 24%. This shows categorically that respondents recognize fully the insufficient awareness and training on the topic.
problem of nosocomial infections. They see the nature of nosocomial infections as largely incomplete. Students are not fully aware of their responsibility and the importance of the problem of nosocomial infections.

**PREVENTION PROBLEMS AND MEASURES**

The largest part of the questionnaire concerns issues related to prevention measures depending on whether they are related to staff, patients or visitors to the hospital. The purpose of these questions is to clarify what actually is known and especially what measures are applied on-site at clinics and wards of medical institutions employing the respondents of the survey.

Measures applied by the staff:

**RESULTS**

A more detailed research on the topic of prevention and control of nosocomial infections gives the initial impression that knowledge exist, but it is rather basic and formed on the basis of experience from the everyday activities rather than a conscious need of further professional development and an implementation of new, modern methods for the prevention of such infections.

Health care professionals, to a higher degree, and students are aware that such problem exists and it is a real risk in their work. It is mainly related to the amount of available information and the need to be familiar with new modern methods, which they can apply in the daily practice as part of the implementation of standard measures.

**CONCLUSIONS**

1. The legal basis in Bulgaria corresponds to the European legislation, with the expectation of a
more active participation by the Expert Council in regard to the prevention and control of nosocomial infections including development and provision of expertise on new regulatory standards and technologies related to the prevention and control of nosocomial infections to the National Health Insurance Fund, Ministry of Health, medical universities (programs for continuing education of medical professionals).

2. The results from the survey indicate that health care professionals, to a higher degree, and students are aware that such problem exists and it is a real risk in their work. It is mainly related to the amount of available information and the need to be familiar with new modern methods, which they can apply in the daily practice as part of the implementation of standard measures.

3. At this stage it is difficult to determine whether this is a conscious stand or unconscious predisposition to training as a result of the established idea that it is something that should be done. This results in positive responses to the questions, evident from the charts - 100% positive answers to the question about training of newcomers, 95% confirmed the need of training in hospitals in regard to prevention nosocomial infections.

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Chief Nurse Biljana Ognyanova - University Hospital for Active Treatment „St. Ivan Rilski” JSC, Sofia

Chief Nurse Seynur Myumyun- Hospital for Active Treatment –“Dr Atanas Dafovski „ JSC – Kardzhali

Chief Nurse A. Dimitrova - Second Hospital for Active Treatment - Sofia

Chief Nurse Muratovska - Fifth Hospital for Active Treatment - Sofia

Chief Nurse Belgin Sadak- Hospital for Active Treatment „Sergei Rostovtsev” JSC, Momchilgrad

Chief Nurse Galina Tsingarova - Hygeia Hospital, Pazardzhik

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